

Shidonna Raven ©

6.23.2019

Privacy Policy, Terms of Use, Cookies and SSL

Definitions, Scope & Important Information

Shidonna Raven (LLC) © 2655 Tidewater Drive, PO Box 7821, Norfolk, VA 23509.
shidonnaraven@protonmail.com or admins@protonmail.com. Should you not receive a reply from us within 24 hours, even if it is just a confirmation of receipt of your e mail, please confirm that you have our most up to date information. Contact is required prior to any action on your part. Please make every effort to contact us at our most up to date contact information. Please make sure we have your most up to date contact information so that we may respond to your inquiry.

Should you fraudulently be contacted by someone or another entity claiming to be Shidonna Raven©, Shidonna J Raven or someone representing us, known this is fraudulent. Report this to us immediately for your security and ours. Cyber and non cyber crimes are sometimes real. We invite you to remain informed about such matters.

Our clients and customers are subject to all of our policies, procedures, documents, agreements, contracts, text, content, images, notices, terms, disclosures and information on and off our site. All of which is copyright, patent, patent pending, trade mark and / or all rights reserved under all true, non fraudulent and unchanged, names and / or ownerships. Should you have any questions or concerns prior to your purchase or at anytime, please do not hesitate to contact us at our most up to date contact information.

“You” refers to anyone exposed to our products or services in any manner or means.

“Us” or “We”, refers to Shidonna Raven©, Shidonna Raven J or Shidonna J Raven.

Philanthropy

We give thanks and glory to God and are pleased to offer hand made bookmarks to our local community non profit organizations, which provide them to the community for Free, typically children. Should your organization be interested in receiving bookmarks for the members of yours and our community, please send your requests to our most current and correct contact information with complete details regarding your organization and legitimate request and we will consider your request. Please understand no profit may be gained from our bookmarks in any form or fashion regardless if you are an individual, company, non profit or any other type of entity. The bookmarks are to be given to the community at no cost or benefit the community at no

cost to the community. The book marks are subject to all Shidonna Raven© communications, documentations and information including but not limited to fraud, violations, infringements and / or illegal activities.

Cookies

We do not use cookies or tracking tools, however, our third parties do and / or may. Some of our third party vendors are (Wix & Godaddy). These third party vendors help to facilitate our site(s). Also, consider the web browsers that you may be using. You should be able to access Wix & Godaddy cookies policy on our applicable site(s). However, there maybe a more up to date policy on their site(s). You are encouraged to access these policies directly from Wix or Godaddy and any of our other applicable third parties.

SSL

We do not process transactions online nor do we accept payments online. We feel the most secure method of sending your payment at this time is via postage mail. All transactions are completed via a mailed check. We encourage you to use tracking and to provide this number to us for all payments mailed to Shidonna Raven©. All information that you submit to us should be via e mail or offline. If you use, our proton e mail address, we are informed by proton mail that it is encrypted and secure when we send it to you. Nor do we request information from you online. Consequently, we do not use SSL necessarily. However, our site(s) facilitated by Wix do make use of SSL, as long as Wix continues to provide this service according to their current service statements and agreements.

Terms of Condition

The terms and conditions of sale outline the terms and conditions under which the products and services for Shidonna Raven© are sold.

Contacting Us

Shidonna Raven© 2655 Tidewater Drive, PO Box 7821, Norfolk, VA 23509.
shidonnaraven@protonmail.com or adminsrb@protonmail.com. Should you not receive a reply from us within 24 hours, even if it is just a confirmation of receipt of your e mail, please confirm that you have our most up to date information. Please make every effort to contact us at our most up to date contact information. Please make sure we have your most up to date contact information so that we may respond to your inquiry.

Should you fraudulently be contacted by someone or another entity claiming to be Shidonna Raven©, Shidonna J Raven or someone representing us, known this is

fraudulent. Report this to us immediately for your security and ours. Cyber and non cyber crimes are sometimes real. We invite you to remain informed about such matters.

Sales

All sales are final. Work on products or services will not begin until payment is received and cleared. All sales are final. There are no refunds, returns nor exchanges. All purchases are completed offline. We feel this is the most secure means at this time. We accept credit card checks, bank checks, money orders via postal mail only. Checks are of course only valid once cleared and are again not able to be refunded in any form or fashion to our most up to date contact information / correct and current address. Should you have any questions, please ask us prior to your purchase. Should you have a question or concern after your purchase or deposit, should it apply, please do not hesitate to contact us. We would like to hear from you and look forward to seeing how we maybe able to assist you with resolutions.

Order Forms or Agreements / Contracts

All transactions / receipt of products and / or services require an order form, agreement, contract and / or any other applicable documents, disclosures, terms, notices, policies, procedures, text, information etc.

Once your completed Oder Form, Agreement(s), Contract(s), etc. (such as but not limited to any other documentation as outlined above) along with shipping time frame / shipping preference are received, we will contact you with your final price, including shipping, handling and applicable taxes. Please note that you are responsible for any and all shipping costs even if prices change. All shipping preferences may not be able to be honored for various reasons. You may make arrangements for return shipping on your own if we are able to honor such preferences.

Work on your products or services will not commence until full and final payment is received, unless otherwise specifically and clearly noted or unless a deposit is required instead, along with all applicable documentation as noted about (such as but not limited to contracts, order forms, agreements, etc.).

Orders

Typically we will contact you regarding your order. You are responsible for replying to our contact and inquiries to successfully complete your legitimate order(s), transaction(s) and / or agreement(s). The timeliness of your response may effect the timeframe in which you receive your product or service. All fraudulent communications and inquiries will be reported to the appropriate authorities.

Promotions & Marketing

We may occasionally run promotions or sales on or off our site(s) in various means such as postal or electronic. Consequently, additional terms and conditions may apply. When you submit your information to us, you agree to receive such promotions. However, you may opt out at anytime except where other conditions and terms apply.

Nonetheless, should you receive a discount, promotion and / or benefit (such as but not limited to birthday or emailing lists) different opt out options, terms and conditions apply to you. Please note if you receive text messages from us, standard rates may apply. Should you have any questions or concerns, please do not hesitate to contact us at our current and correct contact information. Please see the contact section at the top of the document.

Color & Style

Color and styles are representative of our products and services. Please note the equipment that you are using to view our site(s) may effect the way you see our products and services. We make every effort to match color and style, if applicable. With regard to fashion garments and heirloom articles.

Knitting & Crochet Patterns

All patterns (knit, crochet, sewn or otherwise presented as patterns for sale), which are offered for sale and are separate from fashion garments or heirloom articles (which have No patterns offered for sale. These products are offered as completed / finished / not to be made (i.e knitted, crocheted, sewn or garments or articles). Any patterns offered otherwise or without permission or authority or being done so fraudulently. Please report this immediately to us at our most up to date contact information.

All patterns, as outlined above, site content, articles and videos are for purchase unless otherwise clearly noted by Shidonna Raven©. If and which items are free are at the sole desecration of Shidonna Raven © (LLC) and are offered as a courtesy. All purchases (articles, site content, patterns & videos) are for sole, personal and individual use and may not be shared - this is strictly prohibited. They are for the sole, personal and / or individual use of the one (1) / individual purchaser. Please encourage your friends and family to make their own purchase(s).The patterns and videos may only be used for home and / or personal individual use Only. Commercial, For Profit and / or Not For Profit use of Content, Articles, Patterns & Videos is Strictly Prohibited in all Forms. Group or multiple user purchases are strictly prohibited. Should you have any questions, please do not hesitate to contact us at our most up to date contact information. Please use and consider other sources Not, Shidonna Raven© LLC for these needs.

Supply Sponsors and Providers

The supply, sponsor, supplier(s) or sponsor(s) (such as but not limited to yarns, fabrics, notions, tools, etc. of any form or fashion including knitting, crocheting, baking, food products, art, design, fine art, fashion garments and articles, heirloom articles and garments, graphic design, Shidonna Raven© brands and any and all products and services produced by Shidonna Raven© (and Shidonna J Raven or Shidonna Raven J, all rights reserved, etc.) may not profit directly from Shidonna Raven© and or its products or services, etc. without our clear written communication and agreement - - we make no and have no and want no such agreements now or ever. We agree only to inform our relevant customers and clients that you are our sponsor and / or supplier (such as we used your product or service to design, make and / or produce a specific product or service in which the sponsor or supply actually supplied materials and tools for only). If we agree to have you as a sponsor, we will note that you are a sponsor as according with the proceeding. At our courtesy, desire, permission, authority and discretion will we from time to time add links to your site, offer sales to our mutual benefit and generally and authentically help you sale your products and services provided there is not a conflict of interest as described above.

We reserve the rights to all of our products, services, etc. They are copyright, patent, patent pending, all rights reserved. At no point may you sale or profit in any way from our products, services, etc. in any form or fashion (such as but not limited to personal, professional, organization, non profit, company or any other entity or person). Our goal is to help you promote your products in services as stated above in a manner that is mutually beneficial. All violations, infringements, illegal activities and fraud will be reported immediately. Our clients, customers, sponsors, suppliers (all relationships) are subject to all of our documents and information as outlined in and out of this document and shall be reported by you immediately and will be reported by us to the appropriate authorities including but not limited to any and all infringements, violations, fraud, attacks, predatory activities, illegal activities, etc. Legal remedy will ensue.

Liability & Loss

We are not liable for any losses, damages, omissions, inaccuracies, mistakes and / or errors. We retain the right to make any corrections and welcome you to contact us, at our most up to date contact information, with any questions prior to your purchase or at any time.

Site(s), Products, Services, Property & Assets

All content, images, products, services, procedures, documents, text, policies, agreements, disclosures, information, notices, terms, contracts, and / or information, etc. (including any omissions) is all of copyright, patent, paten pending, trade mark and

/ or all are rights reserved under all true, non fraudulent and unchanged, names and / or ownerships regardless of exposure by Shidonna Raven© (Shidonna J Raven, Shidonna Raven J and any and all brands, etc.) . Any and all forms of infringement and / or use of the proceeding is strictly prohibited regardless if it is for profit or not for profit / commercial use or non commercial use (such as but not limited to copying, duplicating, translating, distributing, etc. any and all of the content on or off our site(s) anywhere. Should you have any questions or concerns prior to your purchase or at anytime, please do not hesitate to contact us at our most up to date contact information. All violations and / or fraud should be reported to us immediately at our most up to date contact information. Legal remedy will ensue for all infringements, infractions and violations.

The intent of this site is to sale the products and services of Shidonna Raven© any and all other activities or strictly prohibited including activities that are not legal either consumer, personal, non profit or commercial and will be reported to the appropriate authorities or entities. Should you have any questions or concerns prior to your purchase or at anytime, please do not hesitate to contact us at our most up to date contact information.

No Authorized Resellers

There are no current, now or ever Authorized Resellers anywhere. We are the SOLE seller of our products and services. Any possible stores or sellers will be contracted to sale separate items if that; they are subject to higher and stricter standards than outlined in and out of this document and including in this document. We currently do not have nor or seeking any authorized resellers.

Errors, Omissions, Inaccuracies and / or Mistakes

We make every effort to keep our sites(s) and other pertinent documents and information up to date. However, errors, omissions, inaccuracies and / or mistakes may occur. We reserve the right to make corrections, changes, updates, cancelations or any other applicable action without notice and at any time. We encourage you to contact us should you have any questions or concerns prior to your purchase or at anytime, please do not hesitate to contact us at our most up to date contact information.

Our customers and clients typically will not post to any and all of our site(s). Our customers and clients are in fact strictly prohibited from publishing or posting to our site(s), all such activities shall go directly through Shidonna Raven©. Nonetheless, we are not responsible for opinions, advice, statements, information, omissions, errors, inaccuracies published on our site(s). Should you have any questions, please do not hesitate to contact us at our current and most correct contact information. We stand

behind the quality of our products and services and highly value each and every one of our client(s) and customer(s).

Applicable Laws

All applicable and relevant United States — Federal and / or State Laws apply to usage or site(s), purchases of products and services and as outlined above / in this document. We are located within the United States; Our customers and Clients are subject to applicable United States laws and Shidonna Raven© above noted information and documentations.

Should you reside outside of the United States and have any questions or concerns, please contact us at our most up to date information prior to your purchase or at any time. Should you reside outside of the United States you remain subject to infringements, fraud and violations as outlined in Shidonna Raven© information and documentations. Regardless of the country you reside in or where our products or services maybe exposed to, we retain all rights as outlined above and in all of Shidonna Raven© documentation and information.

Infringements, Violations & Fraud

Any and all infringements, fraud, violations and / or illegal actions and / or activities with regard to Shidonna Raven © (including but not limited to any and all of our brands, sites, products, services, commercial art such as design, graphic design, art, fine art, fashion (garments, articles, patterns) baking goods, food products etc.) will be reported immediately and legal remedy will ensue. This includes but is not limited to any and all forms of attacks (cyber or non, electronic or non), spamming, scamming, phishing, schemes, nefarious activities or illegal activities are strictly prohibited.

Data Protection & Privacy Policies* must read and including entire document

We highly respect your privacy and data. The following privacy and data policy describes how we collect and use your (personal) information and data. Should you have any questions or concerns, you are highly encouraged to contact us at our most current and correct contact information. Our data protection and privacy policy is designed to protect your personal data and information as much as possible although no system is 100 percent secure. We are not data brokers; never have been and never will be. Nor do we knowingly conduct business with any such persons are entities. Any and all are obligated to report such activities, entities and / or persons conducting such activities including yet not limited to our Third Party Vendors.

All information collected is provided by you to us via various means (such as but not limited to e mails, checks, communications, etc.), purchased or public information

(which maybe / typically is used only with your permission or at the request of your permission). In order to facilitate our business with you, we do and may work with third party vendors. We prefer to conduct business with those third party vendors who hold your privacy and data in the upmost regard and who adhere to the documentations and information as outlined in this document whenever and as much possible. At NO time do we or will we sell your data or personal information. We will make every effort to protect your data and personal information although all systems are not 100 percent safe. The information we collect on you is minimal and usually only includes information needed to conduct business with you (such as your name, address, check info and account history with us, etc.).

The only reason we ever share your information is to again facilitate our business with you (which is clearly to sale our products and services) and do and will request that the third party vendors purge and destroy your personal information and data once our business, transaction has been completed and not to retain the information for any reasons. Should they not honor this request it is a infringement and violation of Shidonna Raven© documentations and information as outlined in and out of this document. Nonetheless, we are not liable nor are we responsible for the conduct, business practices and or activities of our third parties with you. All infringements and violations shall be reported to Shidonna Raven© immediately at our current and correct contact information and we will respond to you.

At no point should a third party contact you without our clear permission and knowledge. At no time should they solicit you. The only reason they should contact you is in order to facilitate the business that you have directly and only with Shidonna Raven© as agreed upon between you and Shidonna Raven©. At no time should they represent themselves as representatives or as apart of Shidonna Raven©. Such actions are an infringement and violation of Shidonna Raven© terms, conditions, agreements, information any and all of Shidonna Raven© documentations and information as outlined in and out of this document. Our customers and clients are subject to and shall report to Shidonna Raven© any and all such infringements, violations and fraudulent and / or illegal activities.

Any and All Third Party Vendors (and nor limited to any other persons or entities contacting you on our behalf, nefariously, as representatives of or by way of us in any manner or means) other than as outlined above and in and out of this document, are doing so fraudulently and are in violation, exploitation, infringement, illegal, etc., this includes but is not limited to our information and documentations in and out of this document. All of our clients, customers, sponsors, supplies, vendors (personal,

professional, all relationships, etc.) our subject and obligated to report such activities. We will report such activities to the proper authorities. Legal remedy will ensue.

Your Agreement

Shidonna Raven© provides several traditional and non traditional creative services and products as well as non creative (such as but not limited to baking, food products, design, fashion, fine art, art, etc.). Consequently, we conduct promotions, marketing, advertising activities to conduct legitimate business with you. The use of any and all our site(s), products, services, auxiliary items, etc. constitutes your agreement with all of your information, documentations, agreements, laws, etc.

Requesting your Information

We encourage you to contact us with any inquiries regarding your personal information and data at our most current and correct contact information. Any and all changes and updates to the site will be posted and / or published as soon as possible save any cyber, electronic, natural, attacks etc. or non. Such activities shall be reported by you and will be reported by us to the proper authorities. Legal remedy will ensue.

Communications

You are highly encouraged to contact us regarding legitimate business purchases, concerns, questions or inquiries. Should you receive any communication from us that is outside of our agreement (including but not limited to promotions, advertisements, etc.) and you do not wish to receive, please contact us immediately. You may opt out, unsubscribe or remove yourself. Communications with us will not be automated if by phone. Communications with us maybe recorded but will not be pre-recorded.

We will reply to your opt out request within 10 days of receiving your request (save any attacks such as but not limited to cyber, electronic, etc.). Please be sure to contact us at our most current and correct contact information. We may need to contact you to complete pending business (transactions) or to provide notices or disclosures as permissible by law. Should you inadvertently continue to receive communications from us after you have opted out, unsubscribed, etc., please immediately make us aware of this immediately by contacting us at our most current and correct contact information.

“Portability”

Your personal information and data may not knowingly be transmitted outside the United States without your permission (excluding if you are / reside and or conduct business with us from outside of the United States). We may and do conduct business with third party vendors outside of the United States. We collect minimal information and data in order to conduct business with you and do not or in the most limited

manner may transfer your data outside the United States. Should you have questions or concerns about this, please contact us at our most current and correct contact information.

Infringements, Violations, Fraud & Illegal Activities

- All and any infringements, violations, fraud, nefarious, predatory, illegal, attacks (such as but not limited to cyber, electronic, etc.) will be reported to any and all relevant authorities (including but not limited to local, city, town, state, national, internal authorities, etc.)
- We will monitor security activities and report any violations made to you as noted above.
- Your personal information and data is limited to Shidonna Raven© and only necessary vendors and authorities as tasked with protecting your personal information and data and as outlined in and outside this document.
- All Third Party Vendors are provided with and expect to and should be aware of all applicable laws and Shidonna Raven© documentations and information. We hold your personal information and data in the highest security regard and take preference to those Third Party Vendors who do as well. Any and all violations, infringements, etc. should be reported to us immediately. Should we have inadvertently done anything or if you have any questions or concerns regarding the security of your personal information or data, please contact us immediately at the most current and correct contact information.
- Your personal information and data is a single person access to information and data with Shidonna Raven©. We reserve the right to change this at any time and will notify you as soon as possible (save any attacks such as but not limited to electronic, cyber, etc.).
- At No point or time have we are will we sale your personal information or data. This practice is strictly prohibited within Shidonna Raven©. We, however, are not responsible or liable for our Third Party Vendors business practices or activities. This practice is highly discouraged and we take preference to those third party vendors who do not.
- We have not nor will not request biometric or health information or data. We will however ask you if you have food allergies as we do have products and services that include baked good and foods. We reserve the right to ask you for health information that will protect your health as it relates to conducting business with you.
- Your personal information and data will never knowingly be accessed unauthorized, misused or destroyed.
- We will make every effective effort to destroy your personal data and information upon request. Please make sure to contact us at our most current and correct contact information.

- We will not request your social security number unless absolutely necessary to conduct business with you. We reserve the right to request any information needed to conduct business with you. However, we do this on a minimal basis.
- We do not knowingly conduct business with children under 13 years old. We highly encourage an adult to assist them should they desire to conduct business with us. In some instances this will be required for those under 18 years old in some cases and 21 years old in other cases. Please note that we do sale (fine) art work of all types, which we may not sale to those under 21 years old.
- The information we collect on you is designed to be minimal (such as your full name, address, phone number and e mail; the full name, address, phone number and e mail of those you provide to be added to lists or to receive products and / or services, driver's license information, information on the checks your provide and other individuals who maybe included to conduct business with you as well as any and all information you provide to us.
- We value all of our clients and customers as well as their personal information and data and encourage you to contact us at our most current and correct contact information with any comments, questions or concerns you may have in some instances we may share this information to make possible recommendations to the appropriate authorities and officials.
- The following is a list of Third Parties we do or may conduct business with. All persons or entities may not be included. Please note we are not responsible for entities such as your search engines, the search engines we use or our Third Parties. We take every security measure possible and take preference to those entities, persons and third parties who do, however we are not responsible for nor liable for any of the business practices, conduct or behavior of them. This list does not constitute an endorsement of any persons or entities in any form or fashion:
 - Wix
 - GoDaddy
 - Apple and other device and electronic providers
 - Adobe
 - Gravitx
 - USPS
 - other postal services
 - check cashers and / or banks
 - Telecommunication services
 - Proton mail and other e mail services
 - Internet services providers
 - Auxiliary software, systems, equipment, products and services to legally conduct business

Terms of Use* must read entire document for all pertinent information

The terms of use is applicable to our site(s), products, services, etc. Shidonna Raven© operates and manages our site(s). However, we do make use of third party vendors. We may make any and all changes we deem necessary to our site(s) and content without notice and are not liable for such activities. However, we will make every effort to assist you should there be any inconvenience to you. Please make sure to contact us at our most current and correct contact information for any updates, questions or concerns.

Uploading & Downloading

All and any uploading and downloading to our site(s) are strictly prohibited unless clearly communicated to conduct business with you (such as but not limited to downloading an Order Form, etc.) and directly and exclusively with Shidonna Raven©. All requests should be made to and go through Shidonna Raven©. Please be sure to contact us at our most current and correct contact information.

Site Links

We may and do have links to third parties, however we do so sparingly, and are not liable nor responsible for their business practices, conduct or behavior. Any and all persons or entities who desire to link to our site(s); to obtain information about or from our site(s) are required to do so directly from us regardless of your policies or procedures. We do not have any links to our site(s) that provide nor should provide this information. This information is to be requested directly from Shidonna Raven©. Although we may and do use third party vendors to facilitate our site(s) we do so as a client or customer and do not authorize any third parties to share such information. Again, such requests must be made directly from Shidonna Raven© (such as but not limited to analytics).

Identification & False Statements

Any and all users (clients, customers, all relationships, etc.) are required to give proper and accurate identification and information and may not represent themselves, others and / or entities falsely, illegally, etc. or for purposes other than legitimate business.

Disputes

You are highly encouraged to first contact us with any questions or concerns at our most current and correct contact information to resolve any and all issues, questions or concerns. Should we not be able to remedy this matter with you for some reason we will resolve any and all matters with your via arbitration and will contact you with the arbitration information needed.

Community Communications & Information

Our Pattern Site for crochets and knits is currently our only site with a community. You may obtain information from us that is subject to all the information, documentations and communications, etc. in and out of this document and as it relates to Shidonna Raven© (Shidonna J Raven, Shidonna Raven J or and / all of its brands). You may also submit information to Shidonna Raven© directly this and other information from others in the community may be posted or published to the site(s). By submitting your information you give us permission to do so. You also give us permission to alter or edit your content at our discretion. The submission of this information is not required.

Communications & Important Information

The information and content on this site and in this communication contains proprietary (and possibly non-public information) of Shidonna Raven© LLC (is owned solely by Shidonna R. Johnson, Shidonna Raven J, Shidonna J Raven, and any and all brands, etc.) and is subject to protection under the law. The content and / or communication . information is intended for the sole use of the individual or (entity) to which it is addressed and for its clearly intended purposes (purchasing). ALL information, content, images are to be used for its clearly intended purpose including procedures. It may not be duplicated, edited, copied or used for - for profit or not for profit / in Any form or fashion including procedure, cyber, electronic or IT, regardless of how obtained. Any and all exploitation of Shidonna Raven© LLC and its products or services - in general and / or by means of this site and / or the information or / and / communications is strictly prohibited. Should you have any questions, please contact us prior - contact@shidonnaraven.com or shidonnaraven@protonmail.com or at our most current and correct contact information. If this communication, information or content is not intended for you, you are also notified that any use, distribution, editing, copying of this document and / or communication and is prohibited. If you received this communication and / or information in error, please purge and / or destroy ALL copies in its entirety from your system without reading the content, making copies or distributing. Also, please notify us immediately of the error and any and all other relevant information. If you obtained this via electronic eavesdropping, that is a violation of State and Federal Laws, such as but not limited to, the Electronic Communications Privacy Act. You are obligated to report any and all violations. We will report any and all violations. Legal remedy will ensue.

California Residence

California Civil codes section 1798.83 permits consumers who are California residence to request certain information regarding our disclosure of personal information to third parties for their direct marketing purposes: How to make this request: please see the beginning of this document and / or any of our information for correct and current

contact information. This should be located at the beginning of this document or on our contact page(s) on our site(s).

California do not track disclosure

We do not currently and will not use tracking tools to track our clients or customers. However, we are not responsible nor liable for or to any and all for third party vendors, links to or from our site, search engines you or we may use - - or their business practices, conduct or activities.

Thank you

We value each and every client and customer and would like to say thank you for your continued business with us. May you enjoy and benefit from the products and services you choose to purchase. God Bless.